

# Terms and Conditions

## **1. ACCEPTANCE OF TERMS**

By accessing, downloading, installing, or using the Profit Leads University, whether or not you become a registered user (“User”, “You”, “Yourself”, “Your”), You agree to be bound by these Terms, which You acknowledge that You have read and understood.

We reserve the right, at Our sole discretion, to change, modify or otherwise alter these Terms at any time. You must review these Terms at [www.ProfitLeadsUniversity.com](http://www.ProfitLeadsUniversity.com) on a regular basis to keep Yourself informed of any changes.

## **2. EARNINGS AND OME DISCLAIMER:**

Profit Leads University (PLU) cannot and does not make any guarantees about your ability to get results or earn any money with our ideas, information, tools, or strategies. What we can guarantee is your satisfaction with our training. We give you a 30-day 100% satisfaction guarantee on the products we sell, so if you are not happy for any reason with the quality of our training, just ask for your money back. You should know that all products and services by our company are for educational and informational purposes only. Nothing on this page, any of our websites, or any of our content or curriculum is a promise or guarantee of results or future earnings, and we do not offer any legal, medical, tax or other professional advice. Any financial numbers referenced here, or on any of our sites, are illustrative of concepts only and should not be considered average earnings, exact earnings, or promises for actual or future performance. Use caution and always consult your accountant, lawyer or professional advisor before acting on this or any information related to a lifestyle change or your business or finances. You alone are responsible and accountable for your decisions, actions and results in life, and by your registration here you agree not to attempt to hold us liable for your decisions, actions or results, at any time, under any circumstance.

## **Hours of Operation**

- Profit Leads University (PLU) corporate office is open Monday – Friday 9a.m. - 5p.m. CST
- Profit Leads University (PLU) shipping department is open Monday – Friday 9a.m. -- 5p.m. CST

- We close for all government observed holidays

This policies and procedures apply to all Profit Leads University (PLU) products sold on this site or any other site owned by Profit Leads University (PLU) that includes a link to this page.

Profit Leads University [www.ProfitLeadsUniversity.com](http://www.ProfitLeadsUniversity.com)

## **Billing Address**

- Billing address must be the same as the shipping address. Due to credit card procedures, we cannot ship to a different address than we bill to.

## **3. Returns and Cancellations**

### **3.1 Physical Returns & Shipping Returns & Subscription Cancellations**

- 100% money back guarantee in 30 days from the day of the purchase covers price of product only. 100% money back guarantee does not cover shipping and handling fee since the customer made the decision to try product, therefore the customer accepts to pay the fee to ship the product.
- Once a return is received or valid refund request submitted, the refund process will take no more than 30 days. All refunds will be either returned to the original credit card –OR- mailed in check form to the billing name and address. International orders that will be refunded back to the original credit card.
- You have **THIRTY (30) Days** from the date of the original purchase to return the product to receive your refund. Any return received after the **THIRTY (30) DAY** time limit will not be processed.
- To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned, we cannot issue a refund.
- Valid proof of returning a product: delivery confirmation or signature required via USPS. If the customer has delivery confirmation or signature required, then a full refund will be issued.
- Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

### **3.2 Subscriptions and Digital Products**

Your Profit Leads University (PLU) membership will continue month-to-month unless and until you cancel your membership, or we terminate it. You must have Internet access and provide us with a current, valid, accepted method of payment to use the Profit Leads University (PLU) service. We will bill the monthly membership fee to the payment method used when signing up unless updated or changed by subscriber. You must cancel your membership before it renews each month in order to avoid billing of the next month's membership fees to your Payment Method

**Monthly Subscriptions:** You have **THIRTY (30) Days** from the date of the original purchase to request a refund for your Profit Leads University monthly subscription. Any refund request after the **THIRTY (30) DAY** time limit will not be processed. You may cancel at any time after the initial **THIRTY (30) Days** has passed.

- Excessive returns will not be accepted. Refunds will not be given to any one customer for one specific product more than twice. There is an unlimited amount of orders that a customer can place for one specific product, but the money back guarantee is void after a customer has used it for one specific product more than twice.
- To ensure that your product is not lost or damaged, we strongly recommend sending the product certified mail with a tracking number. If we do not receive the product back and the customer does not have proof that the product was returned, we cannot issue a refund.
- Valid proof of returning a product includes delivery confirmation or signature required via USPS. If the customer has delivery confirmation or signature required, then a full refund will be issued.
- Due to loss or missing or slow mail, we will honor any package that is postmarked for up to one year after the purchase of the product.

### **4. Terms of Subscription Renewal**

We will continue to bill your Payment Method on a monthly basis for your membership fee until you cancel. To cancel your subscription submit a ticket at [ProfitLeadsUniversity@gmail.com](mailto:ProfitLeadsUniversity@gmail.com)

**Monthly** Profit Leads University Subscriptions automatically renew each month at the stated retail price until the subscription buyer notifies the company that they wish to cancel. Please refer to Returns & Subscription Cancellations section of the Terms of Service page.

**Yearly** Profit Leads University Subscribers will be notified via email prior to renewal with the option to renew at the original yearly price. If the subscriber does NOT notify the company that they wish to continue at the yearly price, the subscribers account will revert to the monthly price automatically.

### **5. Profit Leads University Certifications and Courses**

You have THIRTY (30) Days from the date of the original purchase to review the training and preview the course. Any refund requests after the THIRTY (30) DAY time limit will not be processed.

#### **LIMITATION ON LIABILITY.**

THE PROFIT LEADS UNIVERSITY AND ALL CONTENT AND SOFTWARE ASSOCIATED THEREWITH, OR ANY OTHER FEATURES OR FUNCTIONALITIES ASSOCIATED WITH THE PROFIT LEADS UNIVERSITY, ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND. PROFIT LEADS UNIVERSITY DOES NOT GUARANTEE, REPRESENT, OR WARRANT THAT YOUR USE OF THE PROFIT LEADS UNIVERSITY WILL BE UNINTERRUPTED OR ERROR-FREE.

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subscription. ANY ATTEMPT BY YOU TO DELIBERATELY DAMAGE ANY WEB SITE OR UNDERMINE THE LEGITIMATE OPERATION OF THIS OFFER MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, PROFIT LEADS UNIVERSITY WILL DISQUALIFY YOUR ATTEMPTED REDEMPTION AND RESERVES THE RIGHT TO SEEK DAMAGES FROM YOU TO THE FULLEST EXTENT PERMITTED BY LAW.

## **9. Your Account**

You agree to provide accurate and complete information when you register with, and as you use, the Profit Leads University, and you agree to update your account information to keep it accurate and complete. You agree that Profit Leads University. may store and use the information you provide for use in maintaining and billing fees to your Account.

### **9.1 Access to Previous Purchases**

As an accommodation to you, subsequent to acquiring Profit Leads University training, you may download previously acquired training (when available) onto any Associated Device. Some Profit Leads University training or services that you previously acquired may not be available for subsequent download or access at any given time, and Profit Leads University shall have no liability to you in such event. As you may not be able to subsequently download certain previously acquired content or training, once you download an item, it is your responsibility not to lose, destroy, or damage it, and you may want to back it up.

Profit Leads University reserves the right to change content options (including eligibility for particular features) or remove access without notice to any previously purchased training or content that is no longer valid or deemed out of date.

## **10. Social Media Groups and Communities**

Business owners of all levels are welcome here. We have community members of all skill and experience levels.

We want people to feel safe when using our groups and forums. For that reason, we've developed a set of community guidelines, outlined below. These policies will help you understand what type of sharing is allowed in our private groups and communities, and what type of content may be reported to us and removed. Because of the diversity of our global community, please keep in mind that something that may be disagreeable or disturbing to you may not violate our community guidelines.

- **Business owners of all levels are welcome here.**  
We have members of all skill and experience levels, from college students to entrepreneurs to multi-million-dollar enterprises.
- **Keep it respectful**  
Comments that are inappropriately negative, rude, or attacking will be deleted, removed, or we will ask you to revise your thoughts. Everyone is here to learn and grow, so anything violating that will be removed.
- **No pitching to the group**  
We have a strict 'no shopping for customers' policy in our groups. This includes pointing people to blog posts with your offers/affiliate offers and publicly asking members to join your own Facebook groups or communities. Be cautious of unsolicited private messages to group members. If we get multiple complaints that you or someone else is using private messages to make unsolicited pitches to members, you may be asked to leave. You should view the group as your peers, not your leads.
- **No gated content**  
Content posted in the groups cannot be used to harvest leads in any way. If you need a feedback or a review, post the direct PDF, document, or screenshot. Don't require people to opt-in to view.
- **Respect confidentiality**  
Content gathered in our online community groups cannot be collected, repackaged, and/or shared outside the group. Every member of our communities has a right to privacy and the right to feel safe that their questions, answers, and experiences remain private to group members only.
- **Keep it on topic**  
We reserve the right to remove posts based on off-topic content or offensive content.
- **Partnering with other members**  
Access to this group does not mean that Profit Leads University endorses anyone's products or services. Please be cautious and do your due diligence when partnering with anyone in the group – don't assume everyone is trustworthy. If you are looking for help implementing the stuff that Profit Leads University teaches, we do have a list of (vetted) partners through our Certified Partner program. You can check them out here: [www.ProfitLeadsUniversity.com](http://www.ProfitLeadsUniversity.com)

- **Report posts that are breaking group policies**

Due to the large amount of people in our groups and communities, it's sometimes difficult for us to catch everything. If you see a post that is questionable, please report it, tag our community manager in the comments, or reach out to our community manager directly via private message so our team can review them.

- **Breaking the rules**

Three warnings for rule-breaking behavior will result in a 7-day removal from the group. After the 7-day period, you are welcome to rejoin the group on a 30-day probation. If you break the rules again during your probation, you will be permanently removed from the community or group.

## **11. INTELLECTUAL PROPERTY**

You agree that the Profit Leads University, including but not limited to Profit Leads University Products and services, graphics, user interface, audio clips, video clips, editorial content, templates and the scripts and software used to implement Profit Leads University, contains proprietary information and material that is owned by Profit Leads University and/or its licensors, and is protected by applicable intellectual property and other laws, including but not limited to copyright. You agree that you will not use such proprietary information or materials in any way whatsoever except for use of the Profit Leads University in compliance with this Agreement. No portion of the Profit Leads University may be reproduced in any form or by any means, without expressed written permission from Profit Leads University. You agree not to modify, rent, lease, loan, sell, distribute, or create derivative works based on the Profit Leads University in any manner, and you shall not exploit the Profit Leads University brand in any unauthorized way whatsoever, including, but not limited to, by trespass or burdening network capacity.

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### **Personal Checks**

- All checks are held for 10 business days. Orders placed with a check will be held for 10 business days. Once 10 business days is complete, the order will be released and shipped.
- All returned check will be charged a \$25 USD return check fee.
- Counter checks will not be accepted.
- Checks and money orders must be sent in US funds.

### **Customer Service:**

If you have questions or comments regarding all products, please email us at [ProfitLeadsUniversity@gmail.com](mailto:ProfitLeadsUniversity@gmail.com) or call 405-833-6899.